## Dear Dale business partner:

Dale Medical Products, Inc. is very mindful of the public health concerns and restrictions resulting from the COVID-19 pandemic. While we are doing our utmost to continue our sales, marketing, production, and shipping operations, we understandably might experience unavoidable delays and temporary shutdowns.

All of our employees, suppliers, and partners have been reassured that we will continue to supply our customers with the highest level of quality products and services during this crisis in a timely manner. We hope to continue our operations uninterrupted, but will inform everyone of our stakeholders immediately if we anticipate any disruptions. Most importantly, we value the health and safety or our employees, customers, and distributors and will not do anything to place them in situations that could compromise their health. We will comply with all national, state, and local orders and regulations as they develop in an effort to lawfully maintain our business to the fullest extent possible.

Sincerely, John Brezack President